

## **Policies and Procedures**

1. Clients may visit The Well for food assistance twice per month, any additional visits will be for bread only.

2. On the initial visit clients will be asked for a valid form of identification (drivers license). If applying for USDA, clients will be asked to estimate their total monthly income or provide proof of participation in a government program (SNAP).

3. Food you receive from The Well is given to you free of any charge or obligation.

4. The Well Outreach does not discriminate against any person on the basis of race, ethnicity, gender, national origin, disability, religion, age or sexual orientation.

5. The Well exists to be the hands and feet of Jesus by serving those in need, so feel free to ask a volunteer for prayer. No participation in prayer or any other religious activity is required in order to receive assistance.

6. Our shelves are stocked with donated goods. Availability of any item is determined by donations, so items may change.

7. The food you receive comes from donations from a variety of sources. The Well does its best to ensure that the food on our shelves is within the Food Bank shelf-life guidelines. While The Well gives food in the belief that it is good, if it is found not to be, you are responsible for disposing of it properly. It is also your responsibility to thoroughly wash fresh produce before using. The Well assumes no responsibility for the quality of food after it leaves our facility.

8. In bad weather conditions, please consult the news before venturing out. If local school activities are cancelled due to weather conditions, The Well will also be closed.

I understand the above policies and procedures and agree to comply with such.

Signature: \_\_\_\_\_

Date:\_\_\_\_\_